



L'OASIS

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By LE FRENCH TIME 

## TERMS AND CONDITIONS OF SALE

The reservation only becomes effective after receipt of a minimum of 25% of the total contract amount plus an administration fee of 14€. The rental agreement is strictly personal. Under no circumstances client should transfer his rented accommodation without the consent of the campsite owner.

Arrivals and departures: arrival time is from 15:00 in accommodations / 14:30 for pitches until 19:00 pm – departure should be no later than 11:00 am in accommodations / 14:00 am for pitches.

In the event of delayed arrival or early departure compared to the dates in the contract, there shall be no refund. Also, if the client arrives more than 24 hours late without informing the campsite owner, the campsite owner will be allowed to rent the accommodation to someone else without any refund.

Payment: the remaining contract amount has to be paid 30 days prior to the date of arrival for accommodations and for pitches. In case the balance amount is not payed on time for an accommodation, booking will be automatically cancelled in accordance with the cancellation conditions. Extra services may be added (visitors, animal, extra car, ...). The client will have also to pay to the campsite owner who will transfer it to the Treasury the daily visitor's tax for each person aged more than 13 years.

Extra persons and visitors : the contract is signed for the number of persons stated in the contract. Any extra person will be welcome only after consent of the campsite owner and payment (9€ per day for the accommodations). Visitors are accepted only if the campsite is not out of capacity and after the formal consent of the campsite. The visitor rate is of 3€ per day per adult and 2€ per day per children less than 13 years old. According to the law, visitors are not allowed to access to the swimmingpool.

Animals : animals are welcome also in the accommodations at a fee of 4€ per day per animal. Proof of good health (animal passport, vaccination

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documents ...) and tattoo or chip is mandatory. Animals should be kept on a line and should not be left alone in the accommodations. The owners have to collect the droppings of their animal and have to respect the cleanliness of the campsite. Animals are not accepted in the sanitary and swimming pool areas of the campsite. Pedigree dogs such as Rottweillers, American Staffordshire Terriers, Staffordshire Terriers, Rosas, or similar dogs in their physical features to the four breeds cited are strictly prohibited.

Car : There is only one car included in each reservation. An amount of 3€ per night per extra car will be asked.

Regulations for the campsite : All clients must comply with the regulations for the campsite and should respect campsite rules as posted at the reception area. At a breach of these rules, the campsite owner has the right to ask the client to leave the campsite. In that case, there shall be no refund.

The use of electric friteuses or barbecues is strictly forbidden within or outside accommodations. Only gas or electric barbecues are allowed within the campsite. Coal barbecues are strictly forbidden except for two specific areas.

Swimming pool access is free and restricted to clients only.

Concerning chalets, lodges and mobile-homes, prices include rental, electricity, gas, warm water, heated swimming pool and all the campsite services. The client has to respect the site and he must leave the accommodation as clean as it was at the day of his arrival. Otherwise a fixed fee of 50€ for cleaning costs will be retained from the deposit if the accommodation is left dirty. A deposit of 200€ for the rented accommodation will be asked at arrival. This deposit covers the costs of breakage and / or loss of inventory, damages incurred or additional cleaning costs.

Cancellation : In the event of cancellation before the starting date of the rental period, the client should inform the campsite owner by a registered letter.

For any cancellation 60 days before the date of arrival, the total amount paid except booking fee will be refunded.

For any cancellation more than 30 days before the date of arrival, 50% of the total amount paid except booking fee will be refunded.

In the event of cancellation less than 30 days before the date of arrival, the total amount paid will be due.

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To avoid these costs, the campsite recommend to subscribe to a cancellation insurance like the insurance proposed by Campeze Couvert.

Insurance : The client is responsible for his personal insurance. The campsite denies all responsibility in the event of theft, fire, bad weather, etc. and for incidents directly or indirectly caused by client. Therefore, the client testimonies that he has a personal insurance to warranty any incident or that he will pay himself the damages.

TVA : The prices are included 10% VAT applicable when the tariffs were made. All modifications of the VAT at a later date will change the price including VAT, which the client will accept unreservedly.

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